

## Introduction

### *What is Rollback Rx?*

Rollback Rx(TM) is the pioneer of the new breed of PC instant recovery software. It represents an advancement in technology that has never before been available in protecting computers from virus, user or system problems. It allows computer users regardless their skill levels to easily and quickly fix their computer software problems in seconds by rolling back the PC in time. It enables both users and enterprise IT support groups to save tremendous amount of time and money on supporting their computers.

### *What can Rollback Rx do?*

Just to name a few things you can do with Rollback Rx; you can certainly be creative with Rollback Rx.

- ✓ Recover delete, corrupted files.
- ✓ Revert files to earlier versions.
- ✓ Restore the entire systems to a clean state after virus attack.
- ✓ Restore a crashed system with data up to the minute of crash.
- ✓ Reset publicly shared system to clean, pre-configured states after each session.
- ✓ Remove unwanted software installations.
- ✓ Back out failed software deployment process.
- ✓ Fix daily user or program problems.
- ✓ Try out software products before actual deployments.
- ✓ Complete removal of Trojan horse or hacker software.

### *How does Rollback Rx work?*

Rollback Rx provides the protection without the need for backups or carrying duplicate images of hard drives. Rollback Rx allows users to create “snapshots” of the system and data at a specific time. Technically speaking, a snapshot is a map of the hard disk sectors and the map’s indexing system. Practically speaking, a snapshot is a “picture” of the system and data at a specific time. Users can select a snapshot to recover files from or restore the entire system to.

Rollback Rx Professional Edition supports unlimited snapshots. The overhead of taking those snapshots is only tiny fraction of the drive space.

## How To

### *How to Setup Rollback Rx ?*

Rollback Rx provides you a variety of setup options ranging from single computer setup to hundreds or thousands of network deployment.

To setup Rollback Rx on a single computer, use **Default** or **Custom Setup** options.

**Custom Setup** allows you to configure the program settings yourself, such as where to copy the program files to, what drives to monitor, enable or disable program access control and more.

**Default Setup** will set the program settings to default values for you, such as copy program files to C:\Program files\shield folder; Monitor all drives; and disable access control.

To deploy Rollback Rx to a network of PCs with same program settings, use **Advanced Setup**.

**Advanced Setup** will read in the program settings from a setup configuration file, **setup.cfg**.

You can create your own **setup.cfg** configuration file using **Advanced Setup Configuration Wizard** (ASCW) provided in the support folder on the program CD.

With **Advanced Setup**, you can mass deploy Rollback Rx with Windows active directory, SMS software deployment tools, Network logon scripts, or Ghost images.

### *How to uninstall Rollback Rx?*

You can **uninstall** Rollback Rx from Windows Add/Remove programs or from Rollback Rx **Subsystem Console** under the Windows.

Uninstall from **Subsystem Console** is provided for emergency situations only, such as unable to start Windows. To uninstall from Subsystem Console, hold down the **HOME** key while you see the Rollback Rx logo on startup. Select uninstall from the menu options.

To uninstall Rollback Rx, you need to make a choice of keeping existing system as the final state or return the system to another snapshot as the final state.

## *Instantly undo your PC problems*

### *How to rollback system?*

You can **rollback system** to snapshots in either **Application Console** in Windows or in **Subsystem Console** below the Windows. Either method will only take seconds to rollback to a snapshot.

To rollback system to snapshots in Application Console, right click the Rollback Rx icon in the computer's system tray area and select Open Rollback Rx on the popup menu. In the Application Console, select rollback system command; select a snapshot of your choice to rollback the system to.

To rollback system to snapshots in Subsystem Console in case the computer is unable to start Windows, press the **HOME** key while you see the Rollback Rx logo on startup. Select Rollback system from the menu; pick a snapshot to rollback the system to.

### *How to recover files?*

You can easily **recover** damaged, corrupted or lost files or **revert** existing files to earlier versions with Rollback Rx.

To recover files or folders, select recover files command in the Application Console; select a snapshot of your choice to recover the files from. You can search files or folder by its name or by a specific type.

To revert files or folders to an earlier version, right click the file or folder and select Restore from snapshot on the popup menu. Rollback Rx will direct you to select a snapshot of your choice to revert the files from.

### *How to take a new snapshot?*

The magic of Rollback Rx is within its snapshots. You recover files from snapshot; you restore system to a snapshot. It is important to take new snapshots for your computer. You can take a new snapshot easily in seconds.

You can **take snapshot** in the **Application Console** in Windows or in the **Subsystem Console** under Windows.

## *Instantly undo your PC problems*

To take a new snapshot in Application Console, select the take snapshot command in the Application Console. You can type in a name or description for the new snapshot.

To take a new snapshot in Subsystem Console, Hold down the **HOME** key while you see the Rollback Rx logo on startup. Select Take snapshot from the menu options, you can type in a name or description for the new snapshot.

### *How to reset to the baseline?*

**The Baseline** is the very first snapshot created during setup, it is the foundation of all other snapshots created after. There are times; you might just want to return the system to its baseline. Rollback Rx allows you to do just that easily and quickly in seconds.

To reset system to its baseline, select the Manage Baseline and **Reset to baseline** command in the Application Console.

### *How to enable access control?*

To prevent other users from accessing your Rollback Rx™, you can enable the access control feature. Access control will require password authentication for all Rollback Rx features. Further more, you can create new users and grant them appropriate rights.

To enable access control, select **User settings** in the Application Console.


### *How to manage snapshots?*

You can lock, unlock or delete existing snapshots. To manage snapshots, select Snapshot settings in the Application Console.

### *How to customize Rollback Rx™?*

Rollback Rx is highly configurable. You can customize Rollback Rx to hide its interface from users. You can configure Rollback Rx in Application Console.

To configure Rollback Rx in Application Console, select the Program settings command.

 *Instantly undo your PC problems*

To configure Rollback Rx during setup, select Advanced Setup and use Advanced Setup Configuration Wizard to set the settings.

### **More Information**

To get more information on Rollback Rx™, send us an e-mail or visit us online.

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